

DALLAS/FORT WORTH
Marriott[®]
SOUTH

**COMPLIMENTARY AIRPORT SHUTTLE
GUEST PROCEDURES**

FROM THE D/FW AIRPORT TO THE HOTEL

Once you arrive at the D/FW International Airport, please go to the baggage claim area in your terminal and look for the Hotel Board/Phone Display. The Board will instruct you on how to call the **D/FW Airport Marriott SOUTH**.

Once you have connected with the hotel operator, your reservation will be verified to insure that you are staying at the **D/FW Airport Marriott SOUTH** property. This procedure is in place to insure that you will be shuttled to the correct hotel location. (Please note: There is also a Marriott at the North end of the airport).

The hotel operator will ask you for your Terminal and closest Gate Number and will instruct you to the nearest Courtesy Van Site. You will then proceed to the lower level of the terminal and look for the Courtesy Van waiting area designated by the hotel operator. The waiting area is just outside of the terminal door.

It is imperative that all guests call the hotel to request to be picked up. There is not a regular shuttle that passes by on a schedule. If you prefer to contact the hotel directly on your mobile phone and by-pass going to the baggage claim area, you may call 817-358-1700.

FROM THE HOTEL

The shuttle to the D/FW International Airport departs from the hotel every ½ hour. Please go to the bellstand or see the front desk associate to let them know you wish to go to the airport.